



POLARIS

Leveraging Customer Feedback To Drive Safety and Quality

Ryan Bigot, Vice President, Product Safety & Post-Sales Surveillance and Vice President, Off-Road Design Analysis & Testing

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Polaris Product Safety and Quality



REQUIREMENTS

Continued development of **product standards** by leveraging global field performance data both internally and through industry associations we participate in around the globe



DESIGN

Leverage Hazard Analysis and Risk Assessment (HARA) and Design Failure Mode and Effect Analysis (DFMEA) tools as standard work in our product development process



TESTING

Ongoing investments in engineering and testing to focus on providing our riders with safe, high-quality vehicles



MANUFACTURING

Continued evolution of the safety and quality of our products during manufacturing using Process Failure Mode and Effect Analysis (PFMEA) and resulting in improved **traceability and consistency** across our portfolios



EDUCATION

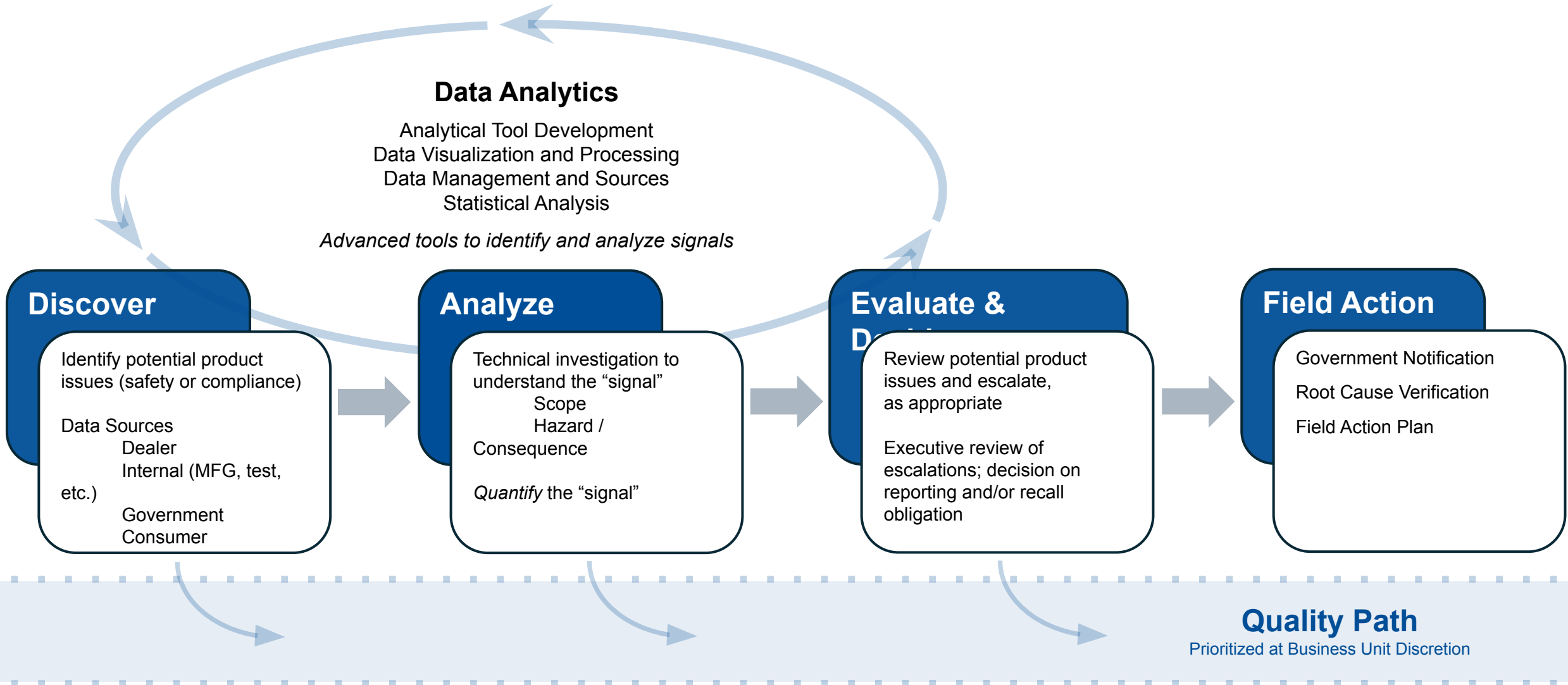
Promote **safe and responsible riding** of our vehicles through our **owners' manuals, online safety content, safety awareness campaigns**, and partnering with industry organizations to offer **safe riding training**



MONITORING

Monitor field performance data using a variety of technologies to identify potential safety and quality concerns; when a recall is warranted, we work with appropriate regulatory agencies to notify and **facilitate recalls efficiently** to provide best possible experience to impacted owners

Product Action Policy (PAP) and Analytics





Turning Data Into Action



Sigma

Generates BI visualization, and data input and output capability

Case Similarly Search / Text Vectorization

Identifies additional cases exhibiting same underlying issue

Anomaly Detection Model

Provides flags for specific hazards to aid search and trend analysis

Faster Response to Emerging Concerns



Ranger Kinetic Charging



Hyfax Retention



Ranger Crossbar Seatbelt Buckle Mount Bracket Weld

