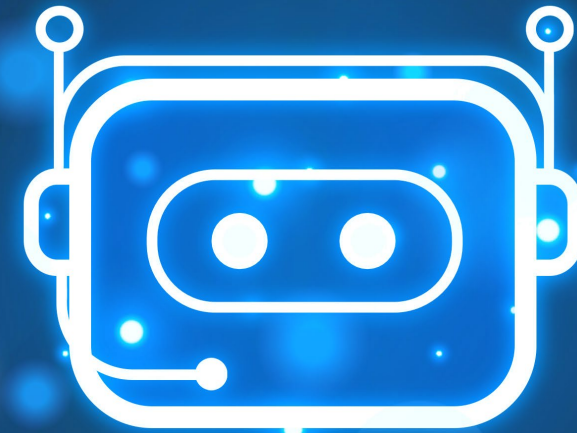




**Purposeful.
Agile.
Innovation.**

**Agentic AI:
Revolutionizing
Business
Operations**

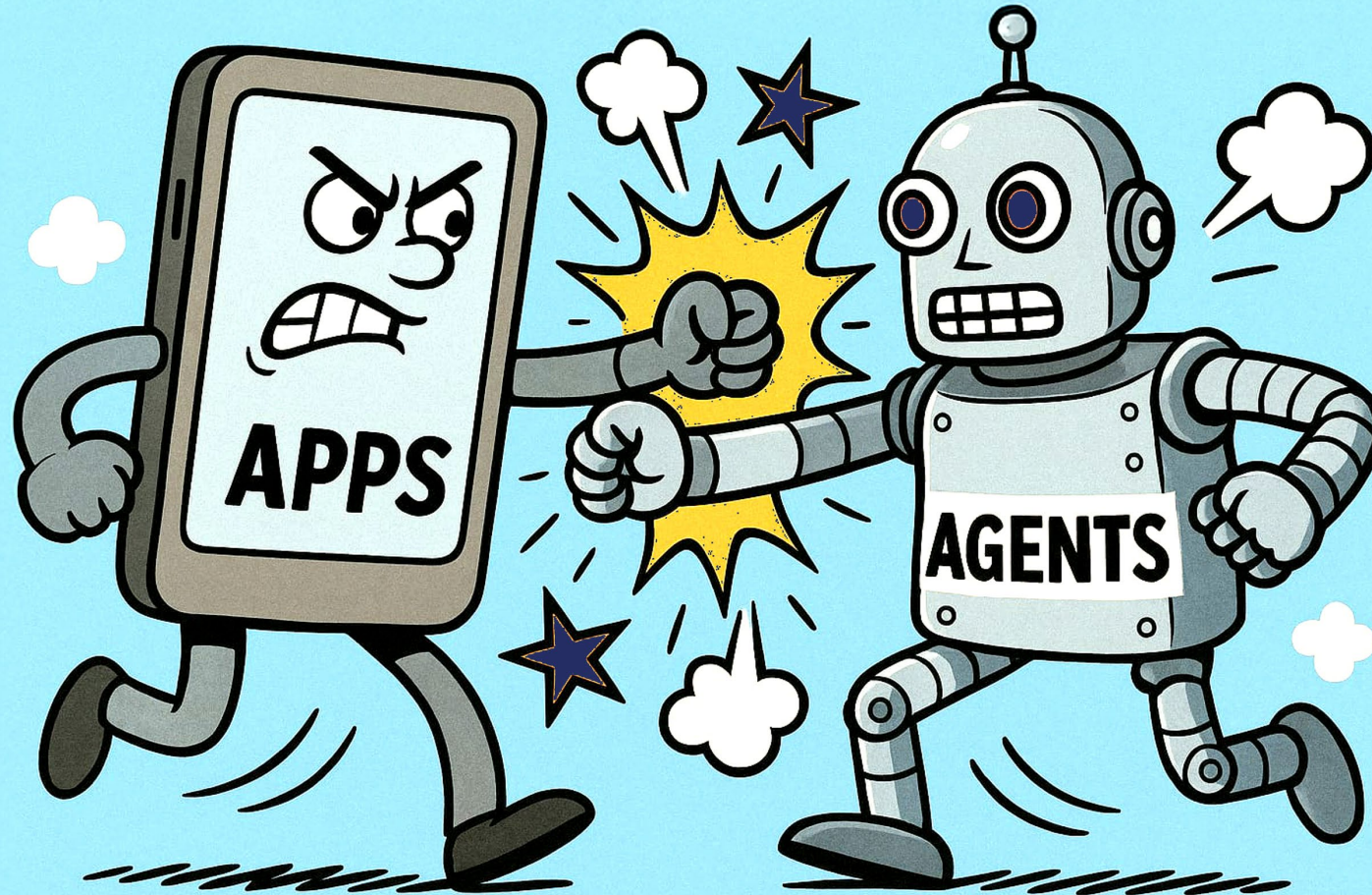


Command Prompt :

Saurabh Atre

Chief Segment Officer & Head, Intelliswift

Agents vs Apps.. Is SaaS dead? ...What is the buzz about?



Evolution of the Agentic Enterprise

Digital Transformation



Mobile-First

Cloud-First

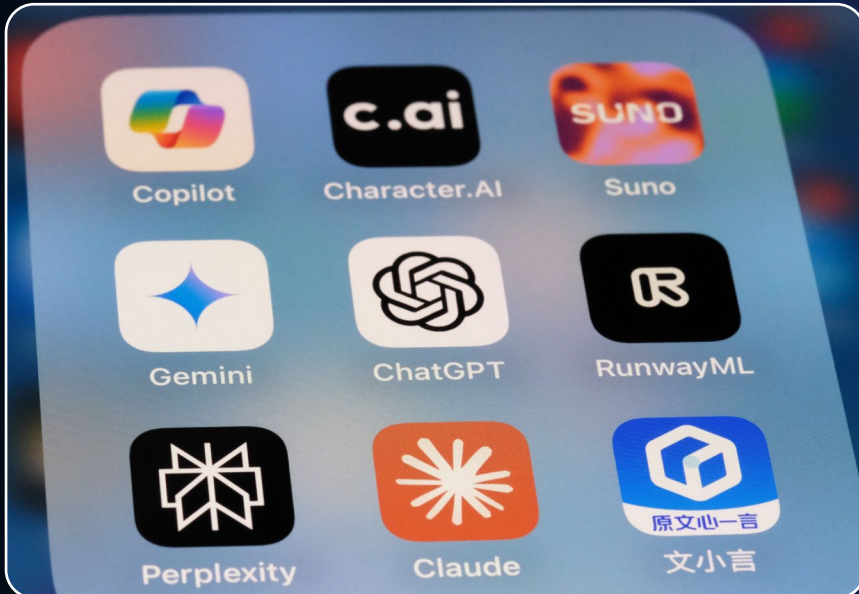
AI-First

Each wave increased personalization, automation, and intelligence

Shift in AI paradigm for Enterprises

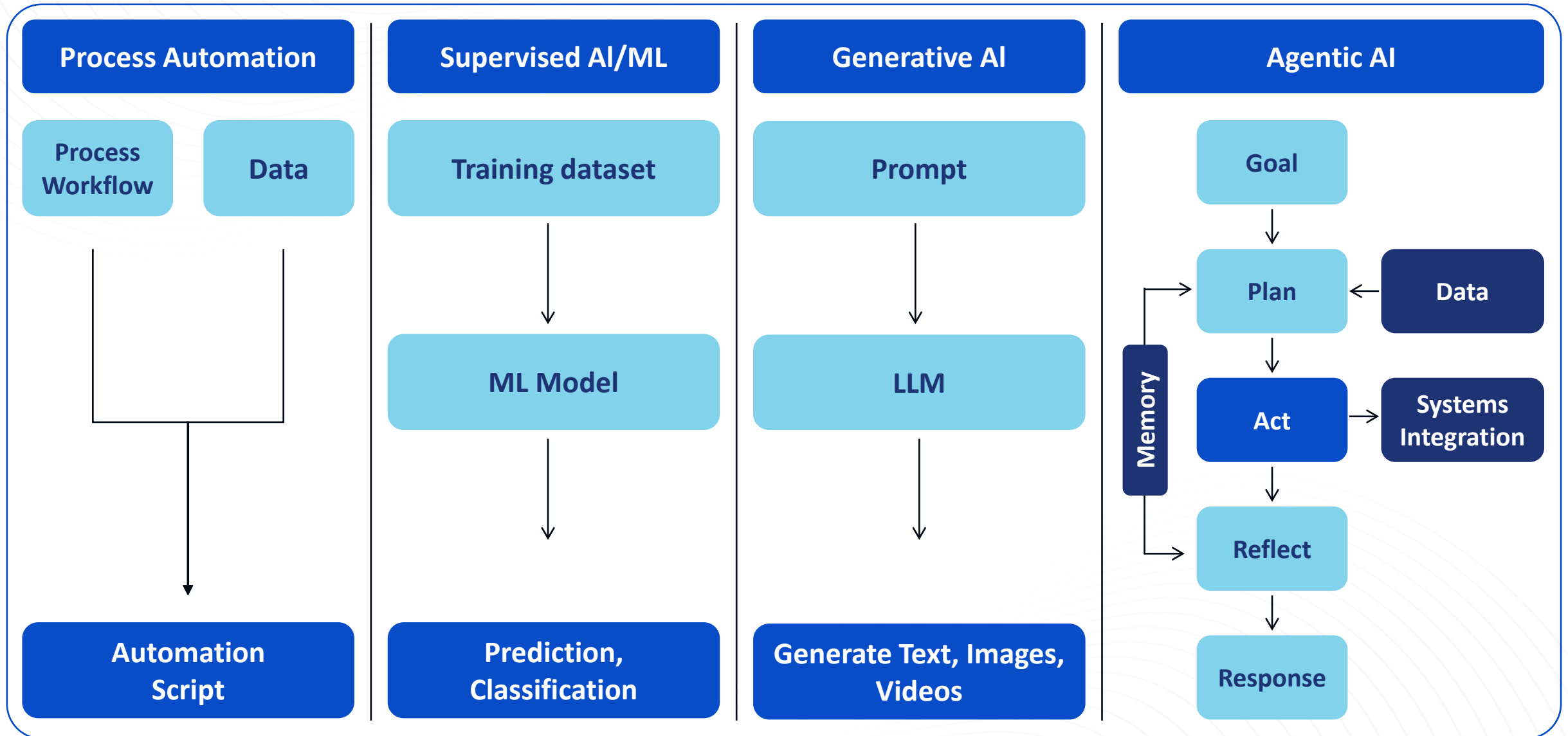
AI-First -> Making AI Central to Enterprise Strategy

Agentic AI

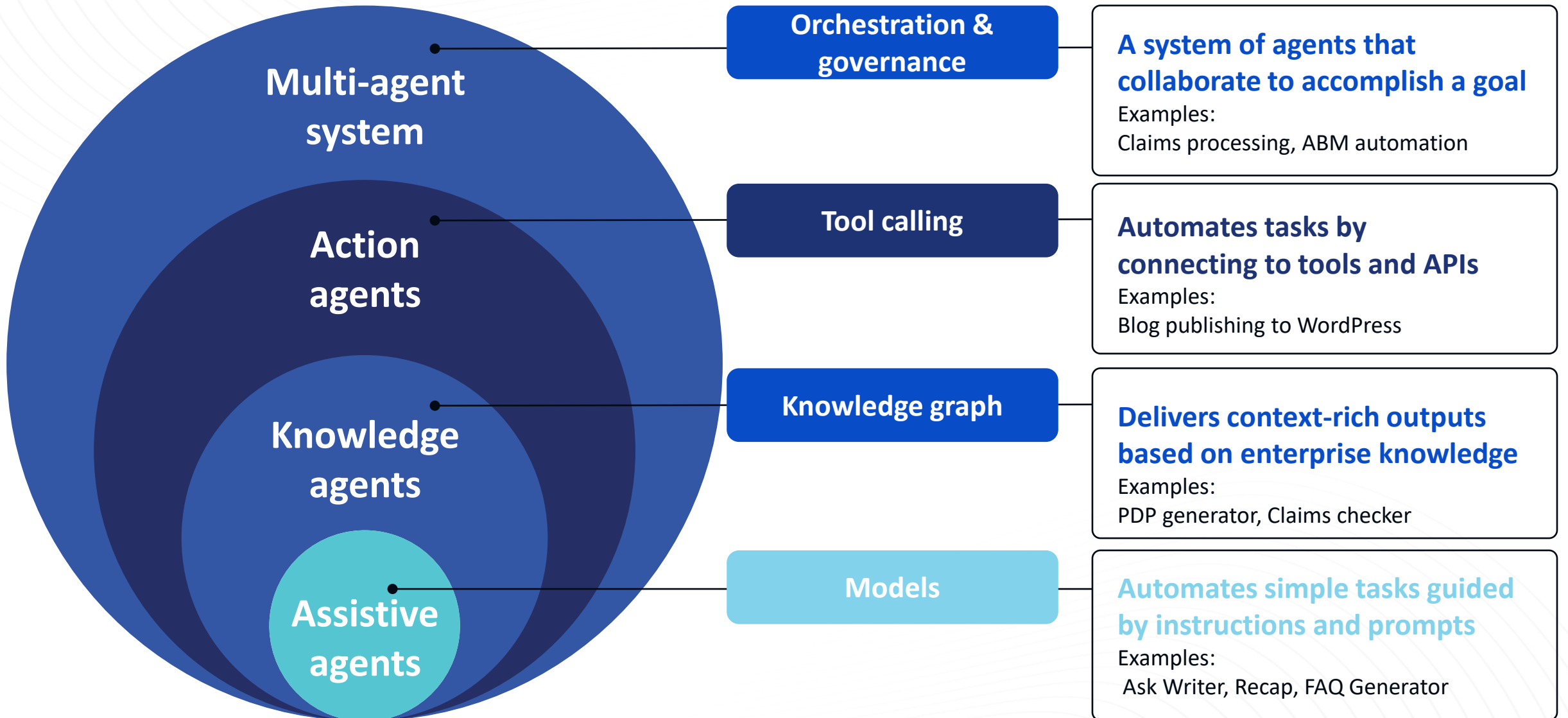


AI Chatbots, Co-pilots, GenAI

Agentic AI – Moving Enterprises from Process Automation to Intelligence



The Four Levels of Agentic Systems



Agentic AI Rapidly Evolving Across Industries & Enterprise Functions



Retail & E-commerce

Personalized Shopping Assistant, Personalized support, Dynamic pricing & Inventory management



Healthcare

Clinical Support System aiding Diagnostics, robotic surgeries, and personalized medicine; Drug Discovery



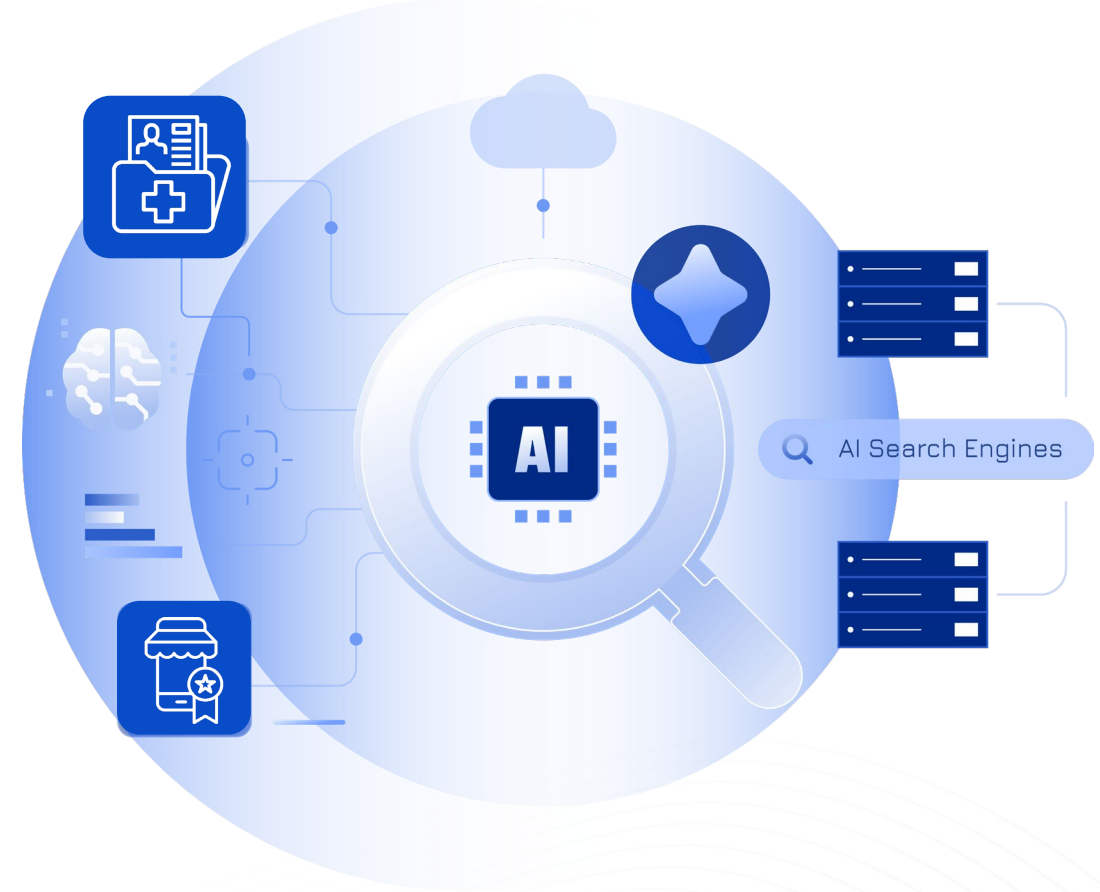
Fintech

Financial Intelligence Hub, Fraud detection, Risk assessment, Trading & investment management



Software & Platforms

Software Development, Self-Healing Infrastructure Enabler, Enterprise Workflows



IT Management



Product Development

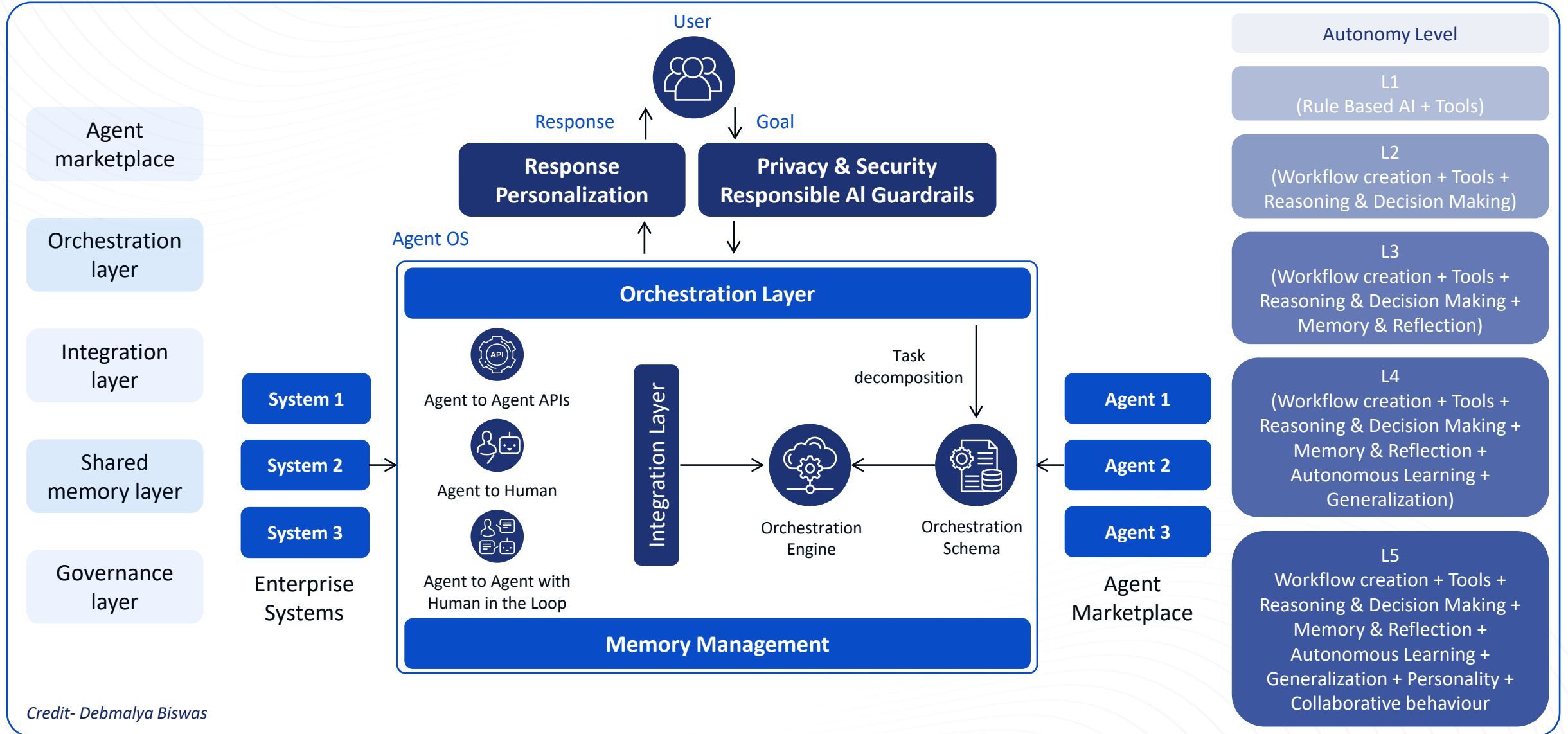


Sales and Service Augmentation



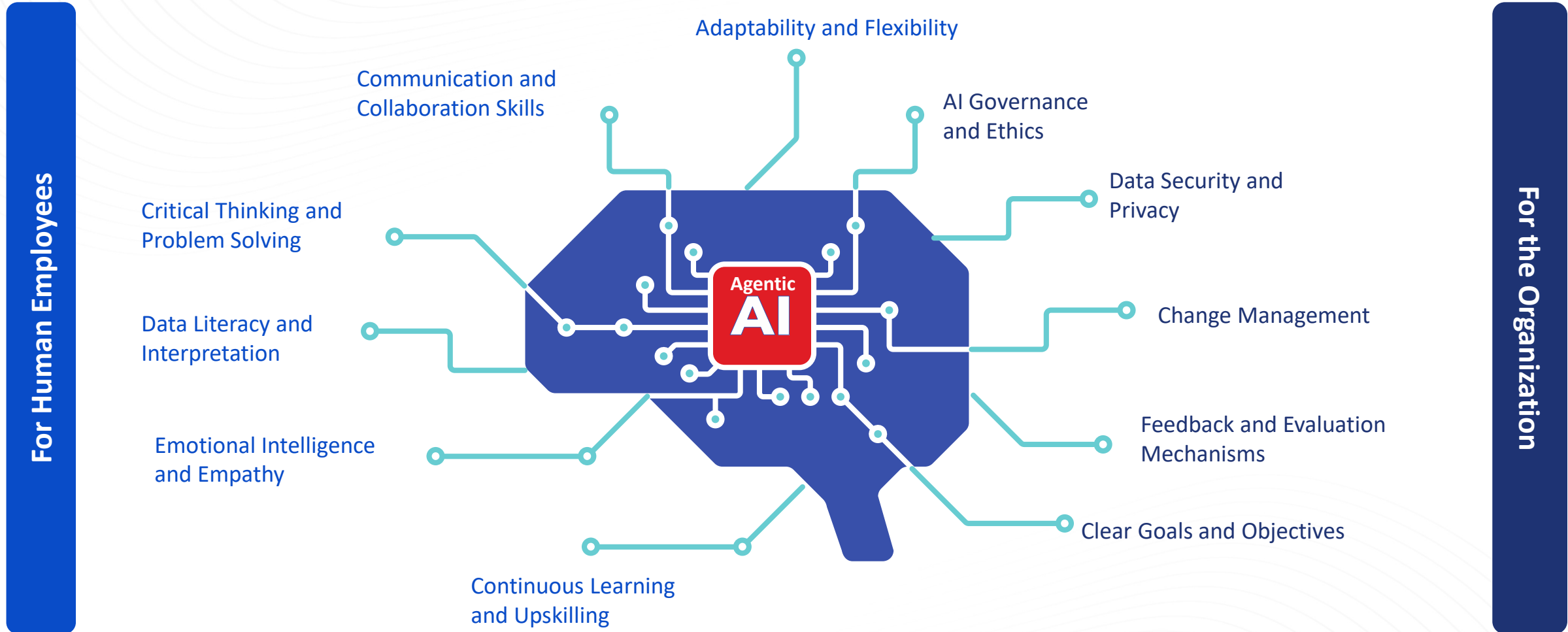
People Functions (HR & Talent)

Reference Architecture for the Agentic Enterprise & Autonomy Levels



Credit- Debmalya Biswas

Skills Required for an Efficient Agentic Enterprise

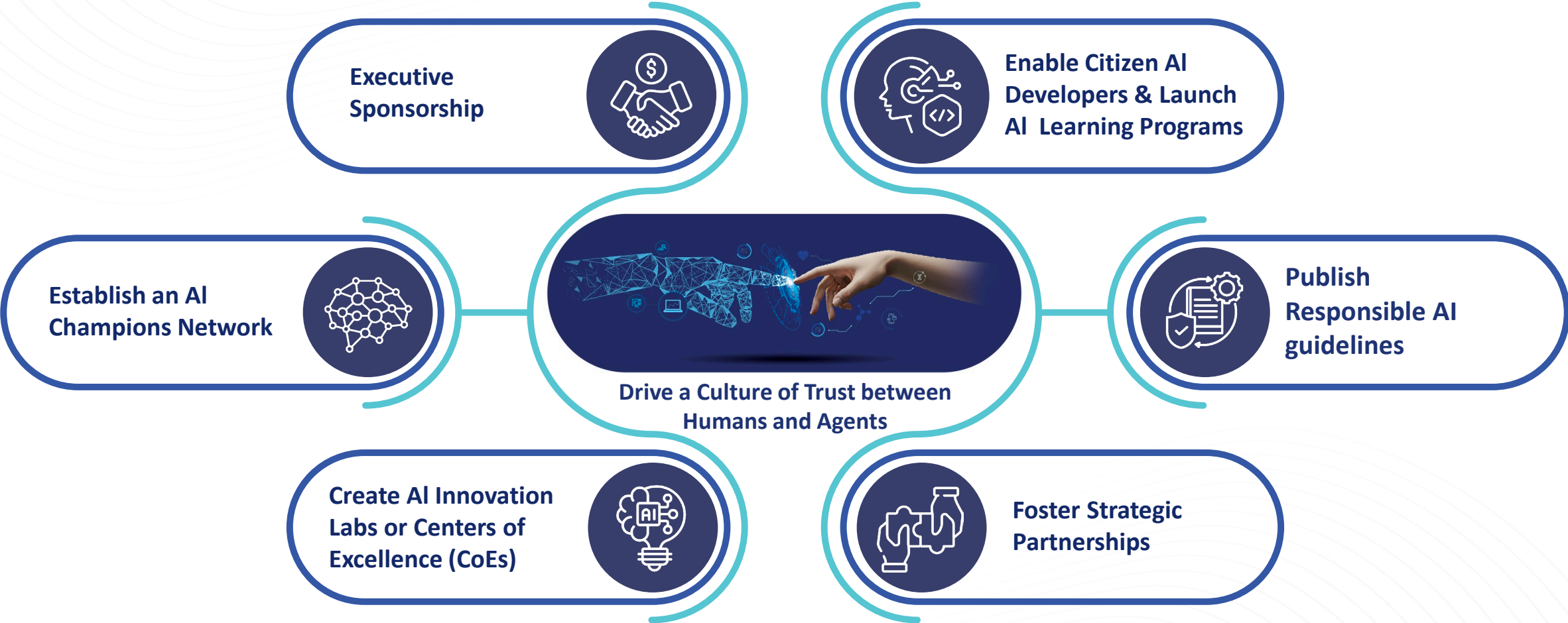


Building a successful agentic enterprise requires technical expertise, human skills, and a strategic approach to AI governance, data security, and change management

Risks and Challenges in Agentic AI Adoption



Guiding Principles for Successful Agentic AI adoption



How Should Leaders Prepare for an Agentic Enterprise Future?

- ✓ Invest in AI Infrastructure & high-impact, domain-specific use cases
- ✓ Redesign core workflows for AI-first execution
- ✓ Upskill the Workforce
- ✓ Foster an AI-first Culture
- ✓ Develop Ethical AI Governance
- ✓ Prevent Agent Sprawl & Control Costs



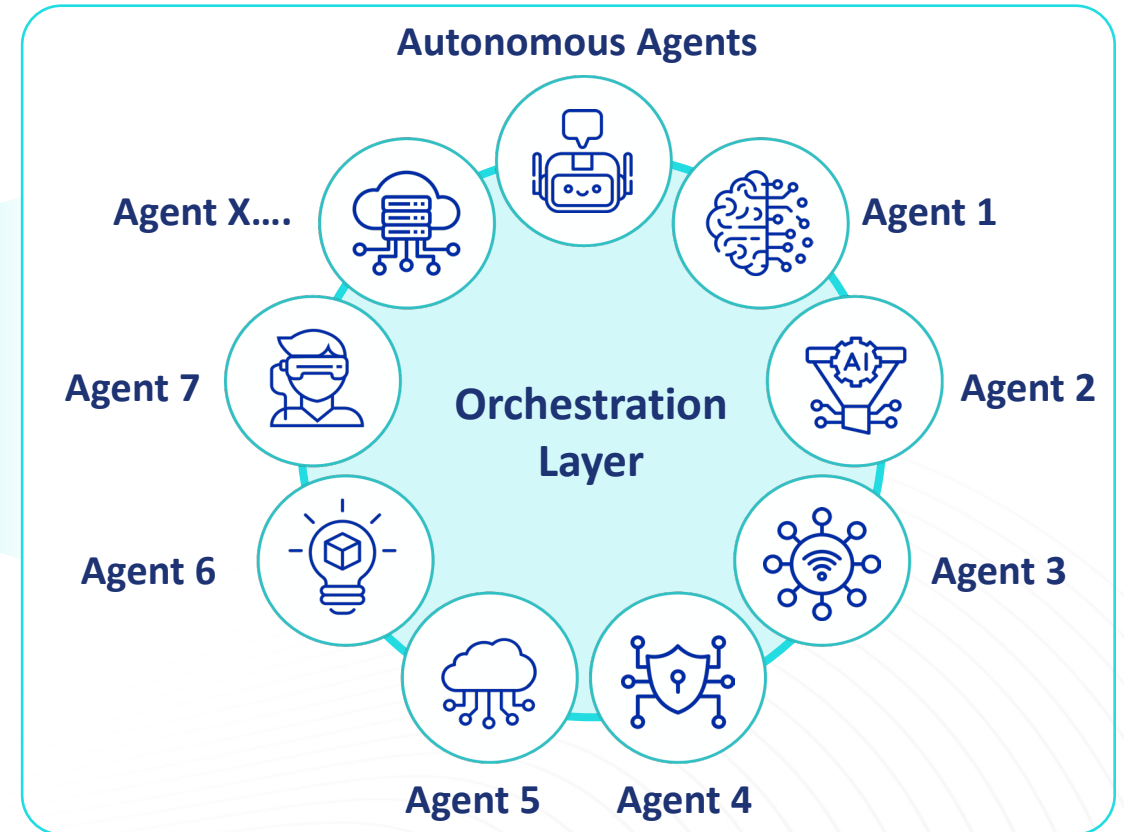
In Summary - What will the Future Agentic Enterprise look like?

Today's Enterprise



Agentic Enterprise

A future where enterprises develop new AI Apps by Orchestrating/Composing multiple AI Agents





**Purposeful.
Agile.
Innovation.**



**AI
Agent**

Thank you!