

Transforming Quality Organizations To Unlock Value And Drive Business Growth

October 2024



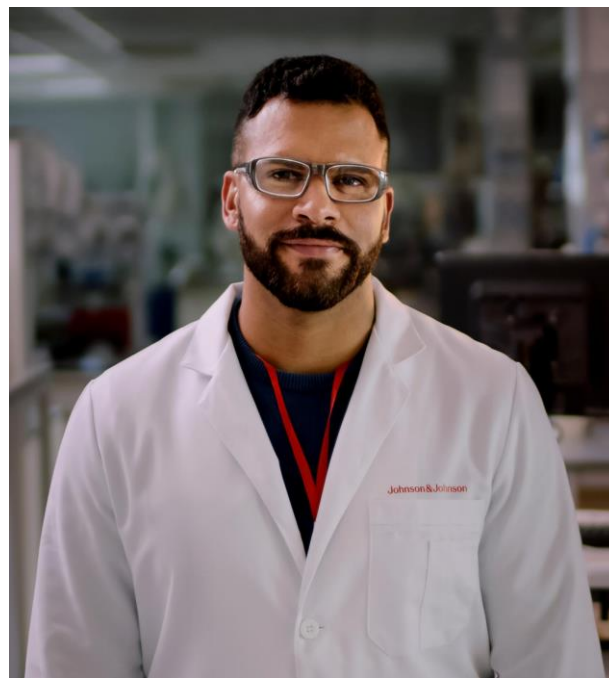
Jennifer Paine
Chief Quality Officer
Johnson & Johnson

Unlocking value for...

Patients & clinicians



Our employees



Business partners



External stakeholders



Quality already creates E2E value



Understand, adapt to, and adhere to rapidly changing regulations in current or future markets



Consider quality throughout design, development, and clinical evidence generation



Build quality into supply chains that are complex and not always vertically integrated



Go to market with the highest quality products and solutions and deliver postmarket insights

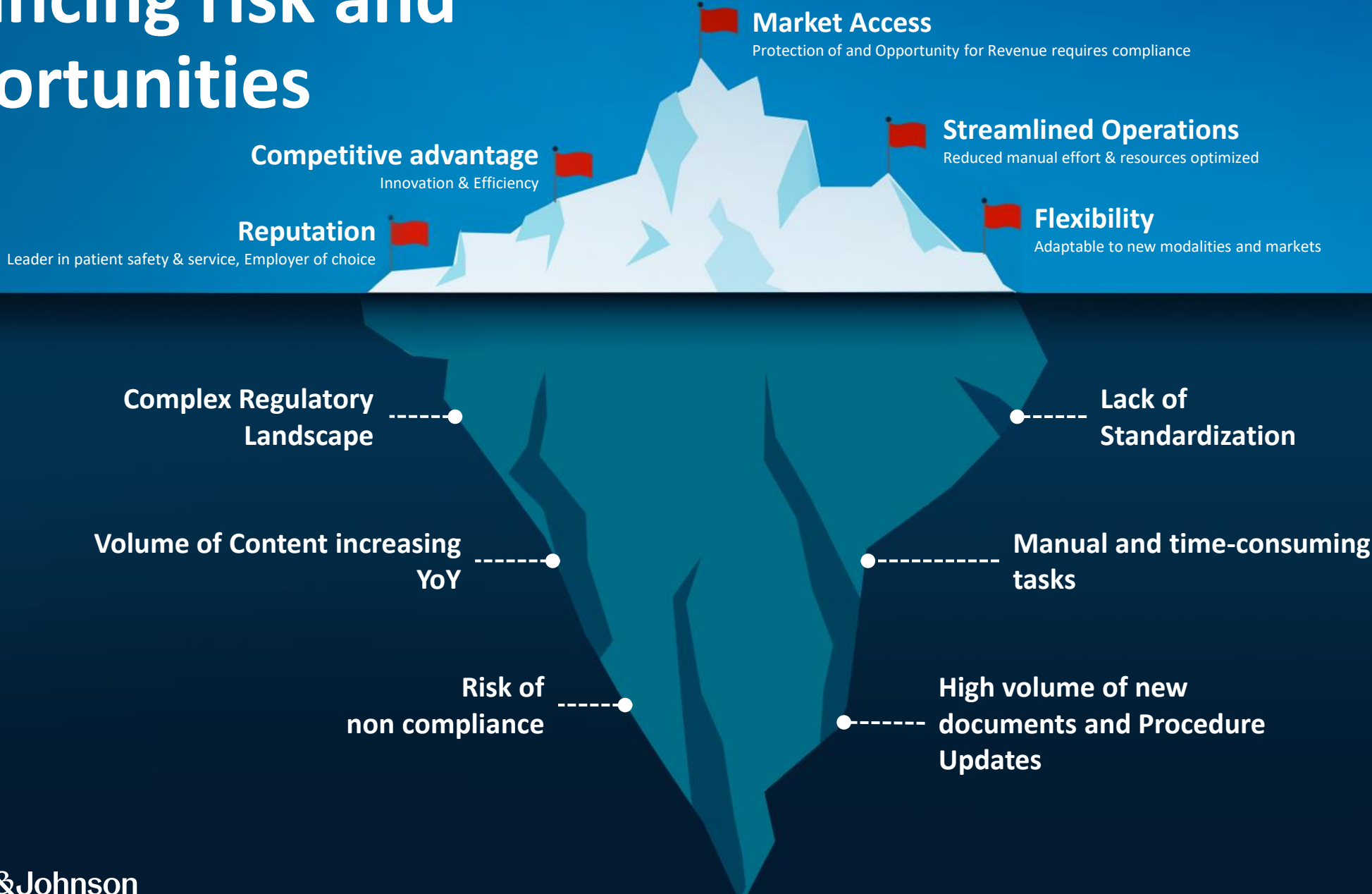


Streamline operations, reduce COGs, and accelerate delivery of high-quality products to customers and patients



From  To

Balancing risk and opportunities



So how do we get there?

- Embracing digital at scale
- Simplifying how we work
- Becoming nimbler & connected
- Upskilling for the future





Quality must Transform Data Into Insight

Johnson&Johnson

-  **Intelligent Platforms**
-  **Automated Product Release**
-  **Predictive analytics**
-  **Automated Q&C Dashboards**
-  **AI-powered information review**
-  **Collaborative, Cloud-based Platforms**
-  **Culture of Risk Management and Growth Mindset**



Are you ready?

Thank You

Jennifer Paine

Chief Quality Officer
Johnson & Johnson

